

Safely Serving You and Your Family

In light of the COVID-19 pandemic, we have implemented the below measures to ensure the safety of our patients, staff and their families. We ask that all our patients review these in advance of your appointment to help you prepare!



Curbside Check -in

How it works

Text us when you arrive in our parking lot or outside the office!

(If you do not have texting capabilities, you can call the office instead)

1. Please share in Text
 -Patient's name
 -Patient's date of birth
 -Appointment time



Need our number? Text

ASTORIA Location

(718) 721-5100

Holbrook Location

(631) 588-5600

EAST MEADOW Location

(516) 506-0471



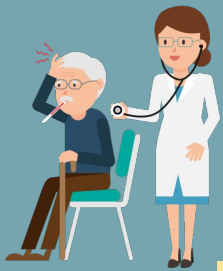
Wait safely in your car or outside office

1. Once we are ready to take you for your appointment, we will call or text you to come inside.
2. We are asking all patients to wear a mask upon arrival if you do not have one, we will hand you a disposable mask when you enter the office.



Limited reception area

Parents are encouraged to stay in the car. If the child is unable to come into the office independently, parents are asked to check them in and wait in the waiting room (socially distanced) or in their car. Only one parent/guardian is allowed to accompany the patient.



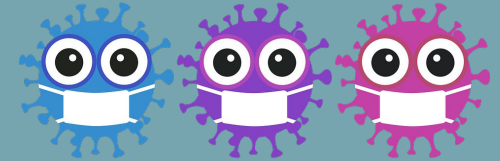
Pre-Appointment Screening

Includes completion of questionnaire and temperature check taken upon entering.

Personal Protective Equipment (PPE) & other office safety features

Expanded use of personal protective equipment for staff, patients and anyone entering the office plus new safety technology devices.

- Disposable masks will be provided to anyone accompanying a patient into the office, if they do not have a mask on already.
- Staff will be following all guidelines for usage of PPE, including:
 - Masks (at all times, not just during treatment)
 - Gloves
 - Face Shields
 - Eyewear



Office is equipped with **NEW HOSPITAL GRADE AIR PURIFIERS** to kill virus Office is equipped with **CASPR TECHNOLOGY** used in hospitals to remove pathogens (virus) tested to be **99.9 percent effective.**



No need to check out after the appointment.

We will call or text you to make your next appointment. We will also send you a report on your child's orthodontic progress. Thank you all.

Stay safe 